Bug Reports

This page explains how to report bugs in a way that is actually useful to staff and easier to investigate.

What Counts as a Bug

- Broken NPCs or quests
- Skills or items not behaving as expected
- Map issues or blocked progression
- UI, launcher, patcher, or login problems
- Anything clearly inconsistent, broken, or exploitable

What To Include In A Report

- What happened
- What you expected to happen
- Where it happened
- When it happened
- Screenshots or short clips if possible
- Steps to reproduce the issue if you can repeat it

How To Report Well

- Keep the report clear and specific.
- Report one issue at a time where possible.
- Avoid vague messages like “it broke” without context.

Important Warning

If you find an exploit or something that can be abused, do not spread it around or keep using it. Report it privately through the proper support path.

Suggested Format

- Issue: Short title
- Location: Where it happened
- Steps: What you did
- Result: What went wrong
- Evidence: Screenshot or video

Next Step

As support processes mature, this page can be linked to a proper Discord ticket flow or bug-reporting template.

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