# Known Issues & Feedback

This page tracks the main areas staff are watching during launch and explains how to report bugs or suggestions in a way that is easy to act on.

# How To Report Something

Please include enough detail that staff can reproduce or understand the issue. A short clear report is much more useful than a vague message like "this is broken".

- **Character:** your character name
- **Issue or suggestion:** what happened or what should change
- **Where:** map, NPC, quest, item, monster, or system
- **Steps:** what you did before it happened
- **Screenshot:** include one if there is an error, crash, or visual issue
- **Urgency:** blocker, crash, balance, typo, or suggestion

# Current Watch List

- **Beginner route:** first login, starter rewards, Malangdo, Eden, Poring Haven, first job change, and first gear path.
- **Client stability:** missing sprites, map crashes, item description issues, and patcher-related problems.
- **Quest hand-ins:** Eden boards and custom hunt board quests that cannot be completed or feel confusing.
- **Reward pacing:** early EXP, hunt rewards, cash shop QoL pricing, World Tour Ticket usage, and playtime rewards.
- **Poring Haven:** monster placement, drops, auto-attack behaviour, and whether the zone feels useful at the right levels.
- **Drowned Aequoria:** boss spawning, party reward flow, instance pacing, and future expansion ideas.

# Priority Labels

- **Blocker:** stops a player from progressing or logging in.

- **Crash:** causes the client or server to crash, disconnect, or hard-error.
- **Balance:** EXP, drops, rewards, prices, or monster difficulty feel off.
- **Clarity:** dialogue, wiki text, item descriptions, or menus are confusing.
- **Suggestion:** a feature or improvement idea for future review.

# What Happens Next

Reports are reviewed and sorted into quick fixes, balance review, wiki/documentation updates, or future roadmap items. Not every suggestion will be added, but clear feedback helps shape what gets prioritised.

# Fastest Support Path

Use Discord for urgent issues, screenshots, and discussion. The website support page also explains what information to include when reporting a problem.

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